

October 11, 2017

To whom it may concern

TOKAI Holdings Corporation
Katsuhiko Tokita, President & CEO
(Code No. 3167 Tokyo Stock Exchange First Section)

Launch of One-stop Service of IT Security Diagnosis and Consulting Work

TOKAI Communications Corporation (hereinafter referred to as “TOKAI COM”), a wholly-owned subsidiary of TOKAI Holdings Corporation will start offering “Total Security Diagnosis Service,” a comprehensive one-stop diagnosis service of IT security consisting of a security diagnosis of IT systems, a compliance diagnosis of handling of personal information and consulting work based on the results of those diagnoses on October 11, 2017.

According to the “2016 Field Survey on Information Security Measures Taken by Small and Medium Sized Enterprises”^{*1} conducted by the Information-technology Promotion Agency, Japan, while approximately 80% of small and medium sized enterprises feel a threat to information security, about half of them deem that their security measures are not sufficient.

The service is a one-stop service^{*2} provided at a reasonable price^{*3} to those small and medium sized enterprises to make diagnoses of security in both aspects of “systems” and “compliance” and to provide “consulting work” based on the results of those diagnoses, including provision of advice or suggestions on actions to be taken for issues found.

TOKAI COM will contribute to improving our customers’ robustness of information security and promote increase of profits in this business field by providing proposals and education of IT systems to resolve issues found at the diagnoses through consulting work utilizing our knowledge, technologies and know-how on comprehensive information security that have been accumulated in the information and communication business.

*1 Report of the Field Survey on Information Security Measures Taken by Small and Medium Sized Enterprises conducted by the Information-technology Promotion Agency, Japan

<https://www.ipa.go.jp/files/000058502.pdf>

*2 For more information on the service, please see the press release of TOKAI COM attached hereto.

*3 The service will be offered at 10,000 yen until the end of March, 2018.

Contact: Yoshihiro Taniguchi
Public Relations and Investor Relations Office
TEL: +81-(0)54-273-4878
Email: overseas_IR@tokaigroup.co.jp



October 11, 2017

To whom it may concern

TOKAI Communications Corporation

Launch of “Total Security Diagnosis Service”

--Offering of Comprehensive Diagnosis of Platform and Compliance at Special Price--

TOKAI Communications Corporation (Headquarters: Sizuoka-shi, Shizuoka; President & CEO: Katsuhiko Tokita; hereinafter “the Company”) will start offering the “Total Security Diagnosis Service” (limited-time special price campaign version) on October 11, 2017 in cooperation with the following three companies: Koankeiso Co., Ltd. (Headquarters: Matsuyama-shi, Ehime; President & CEO: Yasuharu Tanaka); PS-Provider, Inc. (Headquarters: Minato-ku, Tokyo; President & CEO: Yuki Masuko); and INTEC Solution Power Inc. (Headquarters: Shibuya-ku, Tokyo; President & CEO: Kenichi Kawahara).

The service is launched against the background of the expansion of enterprises to which the Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures and the Act on the Protection of Personal Information apply due to the revisions of those acts made in January 2016 and May 2017, respectively, as a result of which compliance with those acts has been required to all enterprises regardless of their size, and the current situation where information leakage accidents occur frequently due to unauthorized access to customer information (personal information) capitalizing on the weakness of the IT systems, target attacks against specific companies, etc.

If a leakage accident of personal information occurs, a company may be socially responsible for such accident as an injuring party, which may result in damage to the corporate image. The threat of such accidents is an especially serious problem for small and medium sized enterprises that are unable to secure dedicated information security personnel, and interest in security measures has been significantly increased. However, statistically, while the importance of security measures has been recognized, there are actually not many companies which understand their level of security and what they should do.

In light of these circumstances, the Company offers the diagnosis service with consultation under which we make a security diagnosis of the IT system, which is effective as the first step of the introduction of security measures, and a visualized report of the current weakness and consult with a customer on the security measures to be taken in future.

Description

1. Service overview

Name: Total Security Diagnosis Service

Price: 10,000 yen (excluding tax)

Features: (i) Offering of the security diagnosis service with the following three services in a package at a low price

- Platform diagnosis of operating systems and middleware
- Compliance diagnosis of handling of personal information
- Consulting work based on the results of the above two diagnoses *

(ii) Final report of analysis of each diagnosis will be prepared through consultation among the following four companies.

- The Company (for consulting service)

[Inquiries regarding the service]

TOKAI Communications Corporation (for consulting service)

Contact person: Hirabayashi, East Japan Business Division, Metropolitan Business 3rd Section,
Total Security Diagnosis Service

TEL: 03-5404-3287 E-Mail: info@mymaru.jp

Koankeiso Co., Ltd. (for platform diagnosis)

Contact persons: Miura and Asano, ICT Technology Service Division, Owllook Business
Department

TEL: 03-5295-8800 E-Mail: contact-nw@koan.co.jp

PS-Provider, Inc. (for compliance diagnosis)

Contact person: Nagase

TEL: 03-6757-2094 E-mail: nagase_takahiro@mcea.co.jp

INTEC Solution Power Inc. (for analysis of recommended IT tools)

Contact persons: Iso and Yamaguchi, East Japan Headquarters, Business Department

TEL: 03-3372-4695 E-Mail: 411_sales@intec-sp.co.jp